Eastview Public Schools Operations Team of the Year Nomination

What makes your operations team special and deserving of this award?

We manage 14 buildings, most of them built between 1962 and 1979. We didn't have a big budget or a dedicated capital team. What we had were experienced people carrying a lot of institutional knowledge in their heads — and no shared system to put it in.

Our Director of Operations, Marcus, tracked work orders through text messages and gut instinct. Our CFO, Diane, was maintaining a 47-tab Excel model she could barely keep current. Our lead technician, Ray, ran his crew off a whiteboard in the maintenance shop. And our principals found out about building problems the same time their teachers did — when something stopped working.

When we finally sat down together — facilities, finance, maintenance, and three principals who'd had enough — we pulled two years of data and found that only 312 of 1,847 maintenance requests had ever made it into our work order system. Reactive repairs were costing us 2.8 times what planned maintenance would. We'd spent $340,000 on emergency contractor labor we likely could have avoided.

We didn't have a facilities problem. We had an information problem.

We chose FMX because it solved that specific problem. We built an asset registry for every major system in every building. The preventive maintenance engine started generating work orders automatically — no more relying on memory. Principals and teachers got a request portal so they could submit issues from their phones and actually see them get resolved. Diane got reporting and capital planning tools that replaced her spreadsheet with a live dashboard. And for the first time, Marcus could walk into a board meeting and show what his team had done and what it had cost.

The first year results:
PM compliance: 31% → 84%
Emergency work orders: down 38%
Contractor spend: down $218,000
Total documented savings: $412,000 on a ~$68,000 investment

But the number we're proudest of is harder to quantify. A veteran teacher at Eastview told our principal: "This is the first time in years I feel like someone's actually paying attention to this building."

Ray — 22 years with the district, never spoken at a board meeting — summed it up simply: "Before FMX, everything was in my head. That was a problem. Now it's in the system. That's better for the district, and honestly, it's better for me."

What measurable outcomes have you achieved since using FMX?

Time savings
Cost savings or budget impact

What are you able to do with the time you've freed up?

A lot more preventative maintenance

Can you tie a monetary value to this time savings?

~$180K

How much have you cut in costs?

$218K annually, more when factoring in labor hours